

"RÉGIÓ-10" Service Provider Limited Liability Company

"RÉGIÓ-10" Kft.

General Terms and Conditions (GTC)

1. Purpose of the General Terms and Conditions

These General Terms and Conditions (hereinafter: "GTC") contain the terms and conditions of "RÉGIÓ-10" Kft. (registered office: 6782 Mórahalom, Röszei út 2. company registration number: 06-09-016797, registered with the Szeged Court of Registration, tax number: 13716169-2-06, hereinafter referred to as the "Service Provider") on the website www.regio10.hu and registration on the website, as well as the rules for concluding contracts related to professional conferences and events organized by the Service Provider as a technical organizer and the related supplementary services, the details of the performance of the contract, and the rights of the contracting parties.

2. Service Provider details

Company name: "RÉGIÓ-10" Szolgáltató Kft.

Registered office: 6782 Mórahalom, Röszei út 2.

Postal address: 6701 Szeged, Pf.: 898

Company registration number: 06-09-016797

Tax number: 13716169-2-06

Community tax number: HU13716169

Adult education registration number: B/2022/001531

Customer service telephone number: +36 62 710-500

Customer service email address: info@regio10.hu

Contract language: Hungarian

Processing of applications: Personal processing: on working days from Monday to Friday between 8:00 a.m. and 4:00 p.m.

Using automated tools every day between 0:00 and 24:00, except during maintenance periods

3. Website and registration

In order to register for an Event organized by the Service Provider, you can do so by clicking on the icon for the event on the www.regio10.hu website (hereinafter referred to as the "Website") and entering the event interface. The registration form is available as a downloadable document (WORD) or as an online form to be filled out. After completing the registration form and submitting it by email or post, you will become a partner of the Service Provider (hereinafter referred to as the "Partner").

After registration, the applicant will receive a confirmation email to the email address provided during registration with the subject line "*Official name of the event - Application confirmation*," informing them that their application has been received and is being processed.

4. Submission of abstracts

4.1 Only Partners may send the Service Provider the so-called speaker Abstracts ("Abstract") that form the basis of the thematic presentations of the Event organized by the Service Provider as the

technical organizer. Abstracts can be uploaded on the designated area of the Website. The Service Provider is not obliged to retain the Abstracts.

4.2 The Partner warrants that the Abstracts sent by them do not infringe the rights of third parties and that their content does not violate any laws. The Partner further undertakes not to make any claims against the Service Provider in connection with Abstracts submitted by others.

4.3 The Partner authorizes the Service Provider, without payment of any consideration, to send the Abstract sent by the Partner to the committee designated to evaluate it in connection with the given Event, publish it in the program booklet of the given Event, upload it to the Event Website or other professional websites and make it available to registered users of the given websites, as well as forward it to professional journals for publication and publish it in print there. The Partner agrees to sign a separate written usage agreement with the Service Provider if the Service Provider so requests.

4.4 The Partner also undertakes to accept the decision of the committee appointed to evaluate the Abstracts received in connection with the given Event in relation to the Abstract sent by it, and in particular not to make any claims or objections against the Service Provider on the basis of or in connection with this decision.

5. Registration for events

5.1 The Service Provider uses a specific registration form ("Registration Form") for Events, which may vary depending on the Event and the purpose of the registration (student, speaker). To register for Events organized by the Service Provider as a technical organizer, either as a student or a speaker, you must submit a specific Registration Form for the given event. The registration form can be accessed on the Service Provider's website by clicking on the "Event icon."

5.2 The Partner is obliged to fill in the application form completely with accurate information. By submitting the application form, the Partner agrees that the Service Provider may contact them electronically on its own behalf and on behalf of the Customer ("Customer") who has commissioned the Event, and send them informational materials.

5.3 The Service Provider provides a separate application form for companies exhibiting at events, which it sends by email to company contacts at the same time as information about exhibition, advertising, and sponsorship opportunities for a specific event. These so-called company documents are not available to the general public on the website.

6. Legal relationship between the Service Provider and the Participant

6.1 By submitting the Event application form, the Partner undertakes to comply with the GTC and to comply with the provisions of the Event and the application form, in which case these GTC shall be interpreted and applied in conjunction with the provisions of the individual application form. In the event of any discrepancy or contradiction, the provisions of the application form tailored to the specific Event shall prevail.

6.2 The Service Provider is not obliged to accept the application form sent by the Partner. If the Service Provider accepts the application submitted for the Event, it shall in all cases send a confirmation (the "Confirmation") to the Partner by e-mail or by any other means freely chosen by the Service Provider.

6.3 The Service Provider shall send confirmation of all company appearances, which shall also be recorded in the Agreement.

6.4 The contract between the Partner and the Service Provider for the given Event shall be concluded upon the Service Provider sending the Confirmation as a PDF attachment, after which the Partner shall be considered a participant in the context of the given Event ("Participant").

6.5 Upon receipt of the Confirmation, the Participant shall be entitled to participate in the given Event as a listener or presenter. The Confirmation entitles the Participant to use the services provided by the Service Provider at or in connection with the Event and indicated by the Service Provider on the application form, provided that the Participant pays the fees and costs of the Event and/or any other services related to the Event (collectively: the "Event-Related Costs") in full and in accordance with the contract. The individual contract thus concluded between the Parties for the given Event shall remain in force until the end of the given Event (i.e., until its conclusion) (fixed term).

6.6 In view of the provisions of Section 14 (2)-(3) of Act XCVIII of 2006, and given that the Events organized by the Service Provider are aimed at a professional audience and that in the vast majority of cases, so-called credit points are awarded for participation in them, no persons other than professionals involved in healthcare, pharmaceutical supply, or medical device supply may be invited to or participate in them. Based on the above, the registration for the Event and its confirmation do not constitute a consumer contract between the Service Provider and the Participant, and in particular, the detailed rules on contracts between consumers and businesses set out in Government Decree 45/2014 (II. 26.) Government Decree on the detailed rules of contracts between consumers and businesses.

6.7 The Service Provider shall make every effort to ensure that no persons other than professionals involved in healthcare, pharmaceutical supply, or medical device supply participate in the Events organized by it, and that no information about the content of the Events is disclosed to them. but shall not be liable if an unauthorized person misleads the Service Provider during registration or subsequently misleads the Service Provider regarding their eligibility to participate. The person registering as a Participant acknowledges that no person other than professionals involved in healthcare, pharmaceutical supply, or medical device supply may register for or participate in Events organized by the Service Provider. Based on the above, the Service Provider reserves the right to cancel the registration of a person without justification, refuse them participation in the event, and not reimburse them for any costs incurred in connection with the registration or other costs they wish to claim, if, based on the information available to it, the person registering does not meet the conditions for registration. and will not reimburse the registering person for any costs incurred in connection with the registration or other costs to be enforced, but may claim damages from the person who registered without authorization.

6.8 The Service Provider and the Participant, as a user not classified as a consumer, mutually agree that in these GTC, they deviate from the provisions of the Act on Electronic Commerce Services and the provisions of Section 5 (2) and Section 6 (1)-(2) of Act CVIII of 2001 on certain issues related to information society services, and shall not apply them.

6.9 By completing and submitting the application form or by participating in the Event, the Participant agrees that photographs or video recordings may be made of them, which the Service Provider and the Customer are entitled to use on the Website and publish without compensation for the purpose of documenting the Event for use on the Website as a reference at a later date , and to present them in their original or edited form at the venue during the Event.

6.10 The participant acknowledges that the organizer of the event may, if circumstances so require, hold the event online instead of on site, in which case the organizer shall notify the participant at the electronic contact details provided by the participant. The organizer is not responsible for the settings

of the provided electronic contact details; the participant must ensure that they can receive electronic messages (proper notification). Participants who have been duly notified may cancel their participation by sending a message [to info@regio10.hu](mailto:info@regio10.hu) prior to the start of the event, in which case the Service Provider shall act in accordance with the cancellation and refund conditions applicable to the Event in question. If a duly notified participant does not indicate their intention to be absent prior to the start of the event, the registration remains active, which the participant does not dispute.

7. Prices of services, registration fees

7.1 The prices, fees, and costs of the Event and/or any other services related to the Event (collectively: "Event-Related Fees") shall in all cases be understood as GROSS amounts, which include VAT (5%, 27%) in accordance with the applicable laws and regulations and, in certain cases, also include so-called intermediary services.

7.2 Fees may be settled in HUF. In the case of payment from a bank account in a currency other than HUF, the bank will debit the bank account with the amount corresponding to the amount to be paid in HUF. After crediting, the amount paid will be accepted in HUF according to the bank account, and due to the exchange rate difference, there may be an overpayment or remaining debt, which will be indicated to the Partner in all cases during invoicing.

7.3 In the case of international Events, prices are determined in EUR and can also be settled in EUR. In the case of payment in EUR, it is possible to pay by card in addition to bank transfer.

8. Payment terms, invoicing

8.1 The payment terms and deadlines for Events are specified on the website of the given event under the General Terms and Conditions menu item and in the confirmation email or letter sent after registration.

Exceptions to this are cases where the Participant has signed a contract with the cost bearer designated by them prior to the event that stipulates otherwise with regard to the payment terms. The Service Provider shall not be obliged to fulfill its obligations arising from the contract related to the given Event until the Participant has paid in full the fees and costs related to the Event.

8.2 The fees and costs related to the Event are always included in the registration form for the given Event.

8.3 The Participant and/or Cost Bearer may pay the Event-Related Fees for individual events at the time of registration by credit card via the SimplePay interface, or by sending a payment link via the SumUp interface, or by bank transfer. Information on payment methods can be found in the General Terms and Conditions of the given event. If the Service Provider chooses to pay by bank transfer, it will send an invoice to the name and address of the Cost Bearer indicated at the time of registration after the application has been processed and accepted.

8.4 Fees related to the Event must be paid to the bank account number specified in the invoice and by the deadline specified therein. When making the transfer, the invoice number and the position number indicated on the invoice must always be indicated in the message field.

8.5 After payment has been received, the Service Provider shall issue an Advance Invoice based on the bank statement, provided that it is received before the date of the Event, and shall send it by post

or in the form of a remote invoice to the name and address of the payer/cost bearer.

Please note! We can only issue advance invoices to the name appearing on the bank statement. If the name of the payer on the bank statement differs from the name of the payer provided during registration and indicated on the fee request, the invoice will be issued to the name appearing on the bank statement.

8.6 In the case of international transfers, the foreign bank charges shall be borne by the payer. If the bank charges are deducted from the transferred amount, they shall be indicated as an amount payable when the final invoice is issued.

8.7 Payment by check (yellow and pink) and postal transfer **are not** possible!

8.8 If your costs are paid in part or in full by your employer or sponsor, please indicate the billing name, tax number, and address on the application form, and in all cases provide the contact person and contact details of the party bearing the costs.

8.9 Please indicate any individual billing requirements in writing at the time of registration or, at the latest, by the day before the event (*the date of completion being the last day of the event*) to "RÉGIÓ-10" Kft.

8.10 We are unable to accept requests for invoices issued by telephone or other verbal means; invoices must be sent by email or post.

8.11 Individual invoicing requests may include company identification numbers, PO numbers, company and sponsored participants, breakdown of costs by service type, invoices by clinical or workplace unit, and invoices per participant.

8.12 If we do not receive such a request after the event, we will include the costs of participants with the same billing information and contact person for the same event on a single final invoice.

8.13 After the event, the Service Provider shall issue a so-called final invoice using the advance invoices, which shall list the ordered services separately, indicating the fact of the mediated services.

8.14 The final invoice shall be prepared using the transfers made prior to the event and the related advance invoices, which may be prepared with a zero, payable or refundable final amount, taking into account the actual order and the advance payment(s) made.

8.15 The fact that the services were mediated shall be indicated on the invoice in all cases.

8.16 The final invoice will be sent by post or in the form of a remote invoice.

8.17 The invoice shall be issued in Hungarian, but upon prior request, a bilingual invoice in English and Hungarian may also be issued.

8.18 Final invoices issued after the completion of the event (*the date of completion being the last day of the event*) will only be sent upon formal request (*indicating YES or NO, e.g., company identification numbers, PO numbers, breakdown of company and sponsored participant costs, separate invoices per participant or per unit, separate invoices for ordered services*) and a new invoice may be issued after payment of an administration fee of HUF 5,000 + VAT.

8.19 The payment deadline on the new invoice is 8 days from the date of issue.

8.20 Invoices issued due to an administrative error by "RÉGIÓ-10" Kft. may be canceled without reimbursement and a new invoice may be issued.

8.21 The Service Provider may restrict the services of Participants who, after selecting the bank transfer payment method, have only partially paid the fees related to the given Event. In this case, the Participant will be placed in a Participant-dependent status, of which the Service Provider will send a notification.

9. Modification, cancellation, refund

9.1 Registration for the Event and modification and/or cancellation of related services is possible within the deadlines specified for the given Event, which vary from Event to Event and are detailed in the registration form for the given Event.

In general:

a) Registration, transfer of accommodation: In the case of cancellations after the deadline, registration and accommodation can be transferred. The name change must also be sent in writing to the organizing office by filling out a new registration form.

b) Cancellation of accommodation: In all cases, the Service Provider may set the same cancellation deadlines for accommodation as those set by the Hotel, which will be clearly indicated on the Event Registration page.

c) Cancellation of registration and related services: The deadlines for free modification and cancellation of registration and services included in the participation fee are in all cases subject to the cancellation conditions of the event in question. In the event of cancellation after the deadline, the full value of the services included in the participation fee shall be payable.

d) No-show: The organizers will do everything in their power to ensure the success of the conference. Please note that the organizers cannot modify the services required to organize the event after the specified deadline.

e) Method of cancellation: Cancellation of registration and/or ordered services must always be notified in writing to "RÉGIÓ-10" Kft., taking into account the deadlines for the event in question. We are unable to accept cancellations by telephone or other verbal means, or references to such cancellations.

f) Date of acceptance of cancellation: In the case of electronic cancellation, the date of cancellation shall be deemed to be the date of receipt of the e-mail. In the case of cancellation by post, the date of cancellation shall be deemed to be the date of posting of the letter to .

g) Non-payment: Failure to pay the fee or absence from the event does not constitute cancellation.

9.2 The Service Provider shall be obliged to refund the participant if the participant has fulfilled their payment obligation in full or in part prior to the modification or termination of the contract or the refusal of the service.

9.3 In the case of cancellations before the penalty-free cancellation deadline, we will refund any amounts already paid, as well as refunds due to incorrect or duplicate transfers, within 30 days of the completion of the event.

9.4 The Service Provider shall fulfill its repayment obligation based on the Participant's reasonable request, generally by bank transfer. If the transfer is not appropriate or cannot be completed, the

Service Provider shall discuss the details of the repayment with the Participant or the Cost Bearer by email.

9.5 Refunds of fees paid shall in all cases be made to the name of the payer and to the bank account number appearing on the bank statement.

9.6 The Organizers will do everything in their power to ensure the success of the congress. Please note that the organizers cannot modify the services required for the organization of the event after the specified deadline.

10. Responsibility of the Service Provider

10.1 The Service Provider is responsible for the technical organization of the Event, but does not compile the professional program of the Event. The latter (including the content and quality of the presentations held there) is the responsibility of the current scientific organizer of the Event. In view of this, the Participant undertakes not to make any claims against the Service Provider in relation to any objections or complaints regarding the scientific program of the Event, or the content of the scientific program, or any changes or cancellations thereof.

10.2 The Service Provider shall not be responsible for the content of the Abstracts; in all cases, the Partner who submitted the Abstract to the Service Provider shall be responsible for the latter. In view of this, the Participant undertakes not to make any claims against the Service Provider in connection with any objections or complaints regarding any Abstract or its content.

10.3 The Service Provider may assist in arranging hotel, restaurant, catering, or other services for Participants in connection with the Event, but the Service Provider shall not be liable for the quality of the hotel, restaurant, catering, or other services provided to Participants. In view of this, the Participant undertakes not to make any claims against the Service Provider in connection with, in relation to or on the basis of hotel, restaurant, catering or other services.

10.4 The Service Provider shall also not be liable if the Participant's registered accommodation request cannot be fulfilled by the Hotel due to lack of capacity or other reasons arising within the Hotel's sphere of interest. In view of this, the Participant agrees not to make any claims against the Service Provider in connection with or due to this, other than claims for reimbursement of accommodation costs already paid to the Service Provider.

10.5 If the Hotel notifies the Service Provider of a lack of capacity, the Service Provider shall inform the Participant in writing of the situation and shall in all cases offer alternative accommodation of a quality equivalent to the service ordered.

10.6 The Service Provider reserves the right to change the venue, date, and circumstances of the Event, in respect of which the Participant undertakes not to assert any claims against the Service Provider in connection with, in relation to, or as a result of such changes.

10.7 The Parties agree that the Service Provider (*for the purposes of this paragraph, including the Service Provider's current executives, owners, employees, and contractual partners*) in connection with the performance of this contract, arising from or related to it, shall be limited within the scope permitted by Sections 6:152 and 6:526 of Act V of 2013 on the Civil Code.

11. Restrictions

11.1 The Service Provider shall not be obliged to perform services which can reasonably be assumed to be directed against the Service Provider or which may jeopardize the operation of the Service Provider in any way or which may hinder or render impossible the contractual performance of the Service Provider. In the event of a rejected service, the Service Provider shall refund the fee for the rejected service to the Participant at the time of service. Instead of official confirmation of the refusal of the service, the Service Provider shall send a notification to the Participant within 5 working days of the date of receipt of the service. The Service Provider is not obliged to justify the refusal of the service to the applicant.

12. Confirmation, notifications

12.1 A confirmation is an electronic letter or attached document sent by the Service Provider to the Participant to the email address provided by the Participant, which has legal effect: it either creates a contract between the Service Provider and the Participant or terminates it.

12.2 A notification is a letter or email sent by the Service Provider to the Participant to the email or postal address provided by the Participant in all cases where it provides information about a Conference (*Invitation, First Notification, etc.*), its date, or an important administrative step, or when it calls on the Participant to take a necessary administrative step.

13. Complaint handling, legal disputes

13.1 You may submit any questions or comments regarding the service to us by email or post using the contact details provided in these GTC.

13.2 The Service Provider and the Participant shall always attempt to settle any disputes amicably.

14. Miscellaneous provisions

14.1 The Service Provider is entitled to engage a contractor to fulfill its obligations. It shall be liable for any unlawful conduct on the part of the contractor as if it were its own conduct.

14.2 If any part of these GTC becomes invalid, unlawful or unenforceable, this shall not affect the validity, legality and enforceability of the remaining parts.

14.3 If the Service Provider does not exercise its rights under these GTC, such failure to exercise its rights shall not be considered a waiver of those rights. Any waiver of any right shall only be valid if expressly stated in writing. The fact that the Service Provider does not strictly adhere to any material term or condition of the GTC on one occasion does not mean that it waives its right to insist on strict compliance with that term or condition in the future.

14.4 The website www.regoio10.hu and its entire content are the intellectual property of the Service Provider, and any use thereof, whether in part or in whole, is only possible with the prior consent of the Service Provider.

14.5 This document has been prepared in Hungarian.

15. Validity

15.1 These GTC shall enter into force on May 5, 2018, and shall remain in force until amended or revoked.

15.2 The Service Provider is entitled to unilaterally amend the GTC. The Service Provider shall publish any amendments to the GTC on the website www.regio10.hu in the form of a link before they enter into force.